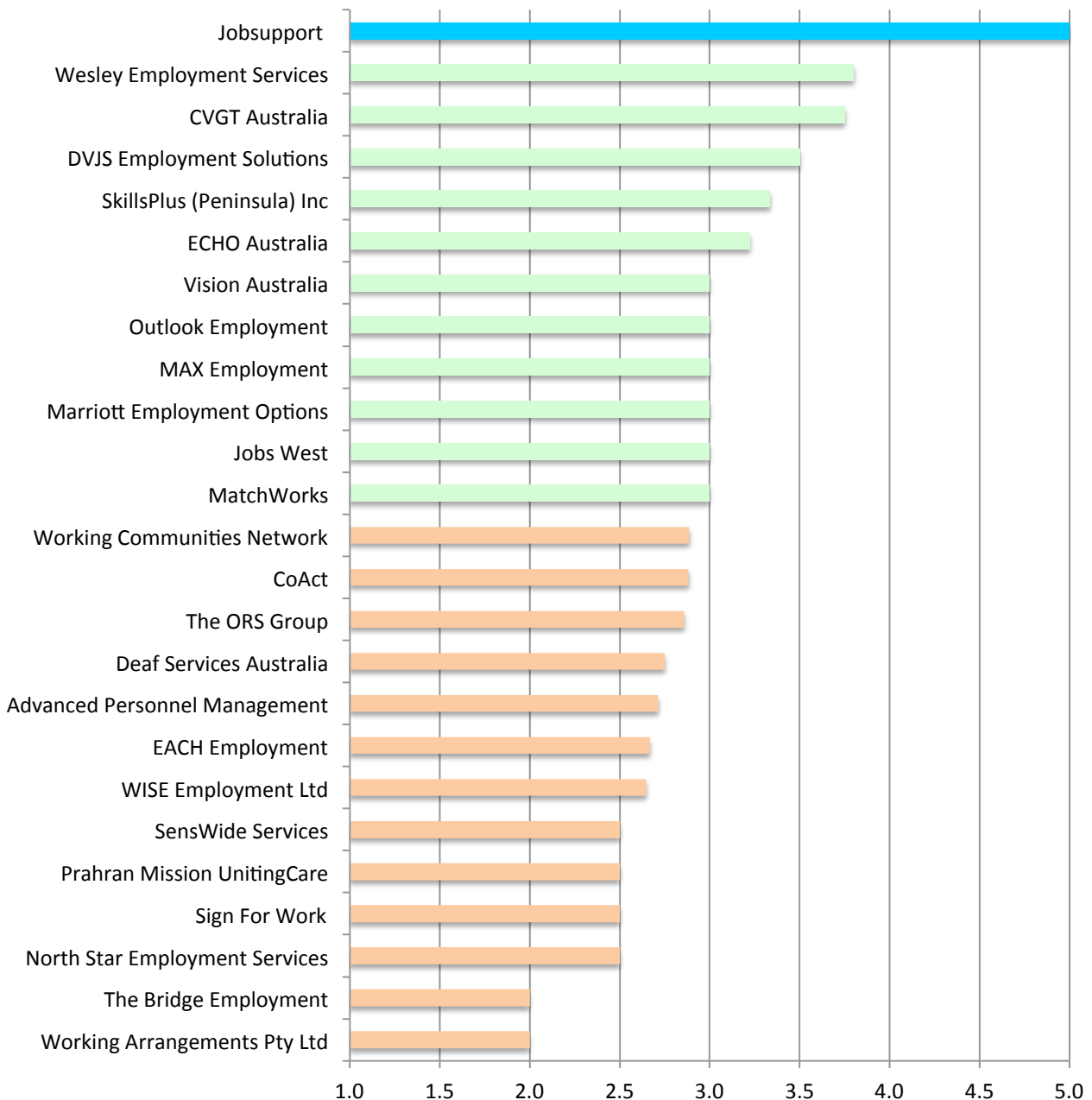


# JOBSUPPORT

*Achieving employment for people with an intellectual disability*

## STAR RATINGS UPDATE

**Average Star Rating for Melbourne DES-ESS services (December 2016)**



<b>KEY</b>	<span style="display:inline-block; width:15px; height:15px; background-color:blue; border:1px solid black;"></span> 5 average	☆☆☆☆☆	40% or more above average
	<span style="display:inline-block; width:15px; height:15px; background-color:green; border:1px solid black;"></span> 4+ average	☆☆☆☆	20% above to less than 40% or more above average
	<span style="display:inline-block; width:15px; height:15px; background-color:lightgreen; border:1px solid black;"></span> 3+ average	☆☆☆	20% below to less than 20% above average
	<span style="display:inline-block; width:15px; height:15px; background-color:orange; border:1px solid black;"></span> 2+ average	☆☆	Higher than 50% below to less than 20% below the average
	<span style="display:inline-block; width:15px; height:15px; background-color:purple; border:1px solid black;"></span> 1+ average	☆	50% or more below the average.

## MELBOURNE LABOUR MARKET REGION (LMR) STAR RATINGS- 31<sup>st</sup> DECEMBER 2016

The Department of Employment has publically released star-ratings for Employment Support Services for the period ending 31<sup>st</sup> December. The results can be found on the Department of Employment website using the following link: <http://employment.gov.au/disability-employment-services-star-ratings>

EMPLOYMENT SUPPORT SERVICE (ESS)	CLIENT GROUP	AVERAGE STAR RATING ACROSS SITES	NUMBER OF MELBOURNE SITES	NUMBER OF MELBOURNE ESAs SERVED
Jobsupport	Moderate Intellectual Disability (IQ≤60)	5.0	1	1
Wesley Employment Services	All Client Types	3.8	10	2
CVGT Australia	All Client Types	3.8	16	4
DVJS Employment Solutions	All Client Types	3.5	8	2
SkillsPlus (Peninsula) Inc	All Client Types	3.3	3	1
ECHO Australia	All Client Types	3.2	9	3
Vision Australia	Blind and Vision Impaired	3.0	1	1
Outlook Employment	All Client Types	3.0	6	1
MAX Employment	All Client Types	3.0	11	3
Marriott Employment Options	All Client Types	3.0	1	1
Jobs West	All Client Types	3.0	1	1
MatchWorks	All Client Types	3.0	21	5
Working Communities Network	All Client Types	2.9	38	8
CoAct	All Client Types	2.9	17	4
The ORS Group	All Client Types	2.9	7	4
Deaf Services Australia	Deaf & Hearing Impaired	2.8	4	1
Advanced Personnel Management	All Client Types	2.7	7	1
EACH Employment	All Client Types/Mental Health	2.7	6	1
WISE Employment Ltd	All Client Types	2.6	17	6
SensWide Services	All Client Types	2.5	6	2
Prahran Mission UnitingCare	All Client Types	2.5	4	2
Sign For Work	All Client Types	2.5	2	1
North Star Employment Services	All Client Types	2.5	4	1
The Bridge Employment	All Client Types	2.0	4	2
Working Arrangements Pty Ltd	All Client Types	2.0	4	1
TOTAL		3.0	205	