



# Inclusion Australia

acting locally - representing nationally - connecting globally

Making an *Informed Choice* Makes a BIG Difference

## **Disability Employment Services - Employment Support Service Star Ratings, March 2018 Melbourne**

Employment Support Services (ESS) are for people with permanent disability who need regular ongoing support to keep a job in the open labour market.

Star Ratings measures the relative success of providers in achieving job outcomes for job seekers, and are published every three months.

Job seekers, families and employers can use star ratings to help choose the best performing provider.

Ratings are from 1 to 5 stars, with 1 being the lowest, and 5 the highest.



Inclusion Australia publishes average provider star ratings across labour market regions at <http://www.wecanwork.info/star-ratings>

Star ratings for provider sites by location can be found at <https://jobsearch.gov.au/service-providers>

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**Disability Employment Services - Employment Support Services**  
**Average Star Ratings for Providers, March 2018**  
**Melbourne Labour Market Region**

<b>Provider</b>	<b>No. of Sites</b>	<b>Average Star Rating</b>
Jobsupport	1	5
Vision Australia	1	4
DVJS Employment Solutions	8	3.8
SkillsPlus	3	3.7
Working Communities Network	35	3.3
ECHO Australia	9	3.1
Deaf Services Australia	4	3
Uniting	14	3
Outlook Employment	6	3
Sign For Work	2	3
MatchWorks	21	3
MAX Employment	11	3
CVGT Australia	19	2.8
Advanced Personnel Management	14	2.6
SensWide Services	6	2.5
WISE Employment	17	2.5
CoAct	17	2.4
The ORS Group	10	2.3
The Bridge Employment	4	2.3
Jobs West	1	2
Marriott Employment Options	1	2
Working Arrangements	4	1.3
EACH Employment	6	1.2