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# Informed Choice

## Outcomes by Intellectual Disability December 2017

### Disability Employment Services (DES) — Employment Support Service (ESS) Australia

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES). The Employment Support Service (ESS) program helps job seekers with disability get a job, and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job.

People with disability and their families can,

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice

## **TABLE HEADINGS**

### **Job Placement (from March 2010)**

The proportion of participants that started with a provider, and got a job.

### **Job lasted for at least 52 weeks (from March 2013)**

The proportion of jobseekers that got a job which lasted for at least 52 weeks.

### **Indicative 52 weeks outcome**

The proportion of jobseekers that started with a provider, and got a job for at least 52 weeks.

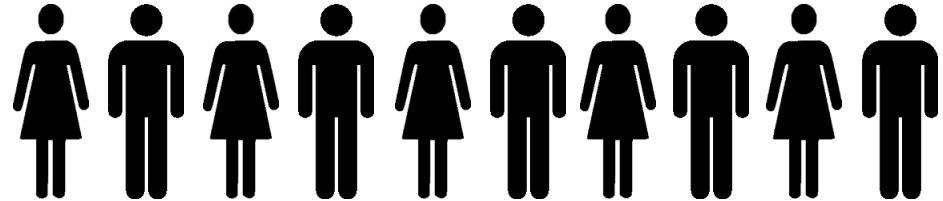
**Note:** A “blank” (i.e., no numbers or rate) in a table means that a provider has achieved less than 20 outcomes.

## **REFERENCES**

Outcomes by disability type are published by the Commonwealth through the Labour Market Information Portal at [lmip.gov.au](http://lmip.gov.au)

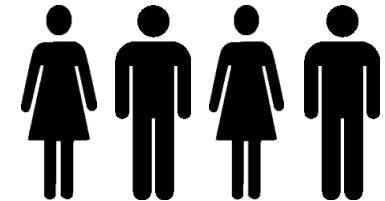
## Example

**10 people went to a provider**



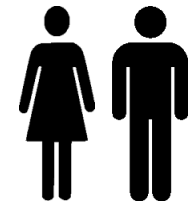
**4 people got a job**

- 4 out of 10 people got a job.  
A job placement rate of 40%



**2 people got a job that lasted for at least 52 weeks**

- 2 out of 4 people that got a job, kept their job for at least 52 weeks.  
A 52 week job sustainability rate of 50%
- 2 out of 10 people who started with a provider got a job that lasted for at least 52 weeks.  
An indicative 52 week outcome rate of 20%



**Outcomes by Intellectual Disability, December 2017**  
**Employment Support Service Providers, Australia**

Provider	Job placement (from March 2010)			Job lasted for at least 52 weeks (from March 2013)			Indicative 52 week outcome
	Jobs	Job Seekers	Rate	Jobs	Job Placements	Rate	Rate
Jobsupport	741	892	83.1%	327	404	80.9%	67.2%
NOVA Employment	1,137	1,676	67.8%	347	626	55.4%	37.6%
Bizlink	108	216	50.0%	44	70	62.9%	31.4%
Working Communities Network	131	317	41.3%	22	29	75.9%	31.3%
Ability Options	357	682	52.3%	111	191	58.1%	30.4%
Uniting (Victoria and Tasmania)	146	282	51.8%	59	101	58.4%	30.2%
Mai-Wel LabourForce Solutions	92	182	50.5%	25	42	59.5%	30.1%
Barkuma Employment	107	254	42.1%	56	79	70.9%	29.9%
EDGE Employment Solutions	220	502	43.8%	75	112	67.0%	29.3%
DVJS Employment Solutions	333	560	59.5%	81	183	44.3%	26.3%
Axis Employment	349	615	56.7%	99	216	45.8%	26.0%
AFFORD Employment	146	235	62.1%	45	110	40.9%	25.4%
IDEAL Placements	65	163	39.9%	21	33	63.6%	25.4%
Myhorizon	68	178	38.2%	29	45	64.4%	24.6%
UnitingCare Community	99	183	54.1%	25	57	43.9%	23.7%
ECHO Australia	133	289	46.0%	36	70	51.4%	23.7%
The Personnel Group	170	360	47.2%	39	78	50.0%	23.6%
Jobmatch Employment	106	225	47.1%	27	55	49.1%	23.1%

Provider	Job placement (from March 2010)			Job lasted for at least 52 weeks (from March 2013)			Indicative 52 week outcome
	Jobs	Job Seekers	Rate	Jobs	Job Placements	Rate	Rate
STEPS Group Australia	237	531	44.6%	51	99	51.5%	23.0%
Job Centre Australia	368	839	43.9%	65	125	52.0%	22.8%
Cerebral Palsy League of Queensland	546	1,285	42.5%	162	326	49.7%	21.1%
Connect2 Employment	62	179	34.6%	36	59	61.0%	21.1%
Epic Employment Service	539	1,482	36.4%	297	515	57.7%	21.0%
Gold Coast Employment Support Service	120	267	44.9%	33	71	46.5%	20.9%
Job Prospects	85	225	37.8%	31	59	52.5%	19.8%
WDEA Works	216	443	48.8%	55	137	40.1%	19.6%
Options Employment	79	227	34.8%	20	36	55.6%	19.3%
CatholicCare	194	417	46.5%	50	121	41.3%	19.2%
Castle Personnel Services	329	774	42.5%	89	197	45.2%	19.2%
MatchWorks	332	870	38.2%	81	162	50.0%	19.1%
Forrest Personnel	187	484	38.6%	43	93	46.2%	17.9%
CoAct	524	1,390	37.7%	117	246	47.6%	17.9%
Advanced Personnel Management	348	918	37.9%	34	73	46.6%	17.7%
Work Solutions Gippsland	202	422	47.9%	36	98	36.7%	17.6%
Comepass Employment Services	126	402	31.3%	75	134	56.0%	17.5%
Outlook Employment	60	173	34.7%	20	40	50.0%	17.3%
The ORS Group	272	600	45.3%	65	177	36.7%	16.6%
Community Bridging Services	186	450	41.3%	21	53	39.6%	16.4%

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	Jobs	Job Seekers	Rate	Jobs	Job Placements	Rate	Rate
WISE Employment	525	1,328	39.5%	122	294	41.5%	16.4%
MAX Employment	637	1,629	39.1%	221	526	42.0%	16.4%
Key Employment Association	128	410	31.2%	35	72	48.6%	15.2%
Multiple Solutions	36	138	26.1%	22	38	57.9%	15.1%
Help Enterprises	151	401	37.7%	35	95	36.8%	13.9%
Global Skills	97	306	31.7%	32	90	35.6%	11.3%
Western Vocational Association	25	40	62.5%				
LEAD	40	64	62.5%				
Work Connection	44	72	61.1%				
Working Arrangements	36	59	61.0%				
The Disability Trust	101	172	58.7%				
Essential Personnel Association	116	230	50.4%				
Darwin Skills Development Scheme	68	137	49.6%				
Eworks Employment Solutions	65	131	49.6%				
Marriott Employment Options	47	99	47.5%				
Ability Centre Australasia	25	54	46.3%				
Worktrainers	72	158	45.6%				
Avon Community Employment Support Centre	82	181	45.3%				
St Laurence Community Services	74	164	45.1%				
Peel Valley Training & Employment	53	120	44.2%				

Provider	Job placement (from March 2010)			Job lasted for at least 52 weeks (from March 2013)			Indicative 52 week outcome
	Jobs	Job Seekers	Rate	Jobs	Job Placements	Rate	Rate
NQ Employment	74	169	43.8%				
Australian Red Cross Society	36	83	43.4%				
VERTO	29	68	42.6%				
OCTEC	224	526	42.6%				
Northcott Employment	32	77	41.6%				
The Bridge Employment	37	93	39.8%				
Great Southern Personnel	39	103	37.9%				
CVGT Australia	101	273	37.0%				
BEST Employment	69	189	36.5%				
Skillsplus	23	66	34.8%				
Sureway Employment and Training	77	238	32.4%				
Minda	38	118	32.2%				
Ostara Australia	46	147	31.3%				
Workpower	41	132	31.1%				
Encompass Community Services	40	132	30.3%				
NORTEC Staffing Solutions	38	142	26.8%				
Rocky Bay Employment Services	23	93	24.7%				
<b>National Average</b>			<b>44.2%</b>			<b>48.5%</b>	<b>21.4%</b>
<i>24 other DES-ESS providers in Australia with less than 20 job placements and not reported in the table</i>							