

## Making an *Informed Choice* Makes a BIG Difference

### NSW Transition to Work Metropolitan Providers 2004 - 2013 School Leavers

The School Leaver Employment Supports (SLES) Program is based on the NSW Transition to Work program that ran from 2004 to 2013.

The NSW Government published the number of school leavers with disability who got a job in open employment through providers of the NSW Transition to Work program.<sup>1</sup> This information can help school leaver make an informed choice when choosing a provider.

The 2004 to 2013 results show that;

- The top 2 of 41 providers, Jobsupport & Nova, achieved more than half (56%) of all open employment outcomes.
- The top 10 of 41 providers achieved 90% of all open employment outcomes.

**It is important that students and families look at provider outcomes before making their choice of provider to help them get a job in the open labour market.**

The NSW-TTW evaluation found that effective transition-to-work support can address low expectations and barriers preventing school leavers with significant disability moving into employment. The evaluation identified the following critical success factors.<sup>2</sup>

1. Work experience and training in actual workplaces,
2. Strong links with employers for work experience and ongoing employment,
3. Employer confidence in a provider's capacity to support employers and school-leavers,
4. A strong relationship between the school-leaver, their parents, and the provider,
5. A provider partnership with a successful open employment provider, and,
6. Provider skill to create jobs which fit school leaver and employer needs.

**School-leavers and families can increase their chances of getting good support and getting a job in the open labour market by making an informed choice based on past provider results.**

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<sup>1</sup> NSW Transition to Work data is available at [jobsupport.org.au](http://jobsupport.org.au)

<sup>2</sup> New South Wales, Family & Community Services, Ageing, Disability & Home Care, *From Protection to Productivity. An Evaluation of the Transition to Work Program*. November 2009.

**NSW Transition to Work — Metropolitan Providers; 2004-2013 School Leavers**

<b>Provider</b>	<b>Open Employment Outcomes</b>	<b>School Leavers</b>	<b>Open Employment Outcome Rate</b>
<b>Jobsupport</b>	331	508	65.2%
<b>NOVA Transition</b>	162	292	55.5%
<b>Disability Services Australia</b>	69	212	32.5%
<b>Northcott Society</b>	54	202	26.7%
<b>Cerebral Palsy Alliance</b>	52	159	32.7%
<b>Break Thru People Solutions</b>	49	244	20.1%
<b>CatholicCare / Centacare</b>	22	118	18.6%
<b>Macarthur Disability Services</b>	22	156	14.1%
<b>Ability Options</b>	15	100	15.0%
<b>AFFORD</b>	15	166	9.0%
<b>House With No Steps</b>	13	53	24.5%
<b>Job Centre Australia</b>	13	66	19.7%
<b>Northside Enterprises</b>	12	57	21.1%
<b>Housing Connection</b>	7	42	16.7%
<b>Essential Personnel</b>	6	37	16.2%
<b>North West Disability Services</b>	6	59	10.2%
<b>Studio ARTES</b>	6	49	12.2%
<b>Flintwood Disability Services</b>	4	26	15.4%
<b>Achieve</b>	3	44	6.8%
<b>Hawkesbury Transition to Work</b>	3	10	30.0%
<b>Junction Works</b>	3	43	7.0%
<b>Lorna Hodgkinson</b>	3	8	37.5%
<b>Sunnyfield Association</b>	3	74	4.1%
<b>Uniting Church (Ella Community Centre)</b>	3	27	11.1%
<b>Community First Step</b>	2	11	18.2%
<b>Creativity Centre</b>	1	15	6.7%
<b>Inala / Miroma</b>	1	15	6.7%
<b>Lifestyle Solutions</b>	1	2	50.0%
<b>Peckys</b>	1	11	9.1%
<b>The Disability Trust</b>	1	4	25.0%
<b>Blue Mountains Disability Services</b>	0	8	0.0%
<b>Civic Industries</b>	0	7	0.0%
<b>Eurella Community Services Group</b>	0	3	0.0%
<b>Interaction Disability Services</b>	0	1	0.0%
<b>St George &amp; Sutherland Community College</b>	0	22	0.0%
<b>Sylvanvale Disability Services</b>	0	5	0.0%
<b>Vision Australia</b>	0	2	0.0%
<b>Warrah Society</b>	0	2	0.0%
<b>Wesley Life Skills</b>	0	8	0.0%
<b>Windgap Foundation</b>	0	27	0.0%
<b>Woodville Community Services</b>	0	25	0.0%
<b>Total</b>	<b>883</b>	<b>2920</b>	<b>30.2%</b>

**Note:** School leavers who did not achieve open employment may have moved into supported employment; a job agency but not achieved employment; further education, or other NSW programs.