

Informed Choice

Outcomes by Intellectual Disability

June 2022

Disability Employment Services (DES) – Employment Support Services (ESS) Brisbane

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job for at least 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) was 24.1%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Brisbane Labour Market Region (LMR) for jobseekers with intellectual disability as at 30 June 2022.

DES Provider [Specialisation]	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport [(IQ<=60) - Moderate Intellectual Disability]	20	18	90%
THE COMMUNITY COLLECTIVE QLD PTY LTD [All Client Types]	12	8	66.7%
Prestige Employment Solutions Pty Ltd [All Client Types]	44	24	54.5%
OCTEC Limited [All Client Types]	58	26	44.8%
Myhorizon [All Client Types]	32	14	43.8%
Gold Coast Employment Support Service Inc [All Client Types]	96	40	41.7%
Omnia Inclusive Employment Solutions Ltd [All Client Types]	38	14	36.8%
TURSA EMPLOYMENT & TRAINING LIMITED [All Client Types]	78	28	35.9%
Campbell Page Limited [All Client Types]	44	14	31.8%
STEPS GROUP AUSTRALIA LIMITED [All Client Types]	32	10	31.3%
JOB FUTURES LTD [All Client Types]	184	54	29.3%
JOB FUTURES LTD [Mental Health]	<5	n.p.	0%
APM Employment Services [All Client Types]	280	70	25%
MAX SOLUTIONS PTY LTD [All Client Types]	126	30	23.8%
Maxima Training Group (Aust) Limited [All Client Types]	96	22	22.9%
CPL-CHOICE, PASSION, LIFE [All Client Types]	500	100	20%
The Trustee for THE SALVATION ARMY (VICTORIA) PROP [All Client Types]	n.p.	<5	16.7%
Connect2 Employment [Intellectual and Learning Disability]	38	6	15.8%
Joblife Employment [All Client Types]	64	10	15.6%
ON-Q HUMAN RESOURCES LIMITED [All Client Types]	150	22	14.7%
AIMBIG EMPLOYMENT PTY LTD [All Client Types]	n.p.	<5	14.3%
HELP ENTERPRISES LIMITED [All Client Types]	184	26	14.1%
Atwork Australia Pty Ltd [All Client Types]	96	12	12.5%
Epic Employment Service Inc [All Client Types]	264	32	12.1%
MatchWorks [All Client Types]	n.p.	<5	11.1%
WISE Employment Ltd [All Client Types]	168	16	9.5%
Access Community Services Limited [All Client Types]	6	0	0%
ASURIA PEOPLE SERVICES PTY LIMITED [All Client Types]	<5	n.p.	0%
Breakthru [All Client Types]	6	0	0%
LEAD - Live, Experience, Access and Develop. [All Client Types]	n.p.	n.p.	0%
NEXUS HUMAN SERVICES INC [All Client Types]	<5	n.p.	0%
Sandbag - Sandgate and Brackenridge Action Group I [All Client Types]	<5	n.p.	0%
Vision Australia Limited [Blind and Vision Impaired]	<5	0	0%

Notes:

- Where a provider has multiple contracts, their order in the table is based on the contract with the largest number of participants.
- The DES program uses n.p. (not provided) for areas with low participant numbers where it might be possible to identify participants.

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>