

# Informed Choice

## Outcomes by Intellectual Disability

June 2022

### Disability Employment Services (DES) – Employment Support Services (ESS) Melbourne

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job for at least 52 weeks.

#### Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) was 24.1%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Melbourne Labour Market Region (LMR) for jobseekers with intellectual disability as at 30 June, 2022.

DES Provider [Specialisation]	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport [(IQ<=60) - Moderate Intellectual Disability]	16	14	87.5%
Deaf Services Australia [All Client Types]	<5	<5	50%
Uniting (Victoria and Tasmania) Limited [All Client Types]	104	48	46.2%
Uniting (Victoria and Tasmania) Limited [Intellectual Disability]	n.p.	<5	33.3%
Uniting (Victoria and Tasmania) Limited [Mental Health, Intellectual Disability, ExOffender]	<5	n.p.	0%
Sign For Work [All Client Types]	n.p.	<5	40%
ACCESS AUSTRALIA GROUP LIMITED [Young people with disability]	44	16	36.4%
OCTEC Limited [All Client Types]	42	12	28.6%
Joblife Employment [All Client Types]	n.p.	<5	25%
Atwork Australia Pty Ltd [All Client Types]	216	44	20.4%
Atwork Australia Pty Ltd [Mental Health]	n.p.	n.p.	0%
JOB FUTURES LTD [Neurological, ABI, Psych, Intellectual & Learning]	88	16	18.2%
JOB FUTURES LTD [All Client Types]	78	8	10.3%
JOB FUTURES LTD [Youth at Risk]	20	0	0%
ST JOHN OF GOD OUTREACH SERVICES [Intellectual Disability]	56	10	17.9%
JOBFIND CENTRES AUSTRALIA PTY LTD [All Client Types]	n.p.	<5	16.7%
OUTLOOK (AUST.) LIMITED [All Client Types]	86	14	16.3%
WESTGATE COMMUNITY INITIATIVES GROUP LTD. [All Client Types]	228	36	15.8%
WESTGATE COMMUNITY INITIATIVES GROUP LTD. [Psychiatric Disability/Mental Illness]	50	18	36%
WESTGATE COMMUNITY INITIATIVES GROUP LTD. [Mental Health]	<5	<5	50%
ECHO Australia Inc [All Client Types]	64	10	15.6%
SYC LTD [All Client Types]	54	8	14.8%
MatchWorks [All Client Types]	164	24	14.6%
CVGT AUSTRALIA LIMITED [All Client Types]	138	20	14.5%
WISE Employment Ltd [All Client Types]	234	32	13.7%
MAX SOLUTIONS PTY LTD [All Client Types]	120	16	13.3%
APM Employment Services [All Client Types]	254	30	11.8%
AIMBIG EMPLOYMENT PTY LTD [All Client Types]	n.p.	<5	9.1%
Campbell Page Limited [All Client Types]	70	6	8.6%
Expression Employment [Sensory Impairment (Hearing or Vision Loss)]	<5	0	0%
G-FORCE RECRUITMENT LTD [All Client Types]	6	0	0%
The Trustee for THE SALVATION ARMY (VICTORIA) PROP [All Client Types]	<5	0	0%

Notes:

- Where a provider has multiple contracts, their order in the table is based on the contract with the largest number of participants.
- The DES program uses n.p. (not provided) for areas with low participant numbers where it might be possible to identify participants.

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>