

Informed Choice

Outcomes by Intellectual Disability

June 2022

Disability Employment Services (DES) – Employment Support Services (ESS) Sydney

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

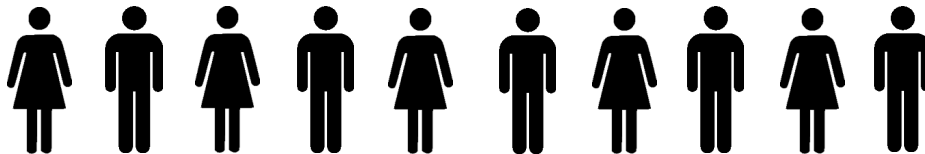
Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job for at least 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) was 24.1%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Sydney Labour Market Region (LMR) for jobseekers with intellectual disability as at 30 June 2022.

DES Provider [Specialisation]	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport [(IQ<=60) - Moderate Intellectual Disability]	168	150	89.3%
NOVA Employment [All Client Types]	550	302	54.9%
The Trustee for THE SALVATION ARMY (VICTORIA) PROP [All Client Types]	<5	<5	50%
The Disability Trust [All Client Types]	40	16	40%
ASURIA PEOPLE SERVICES PTY LIMITED [All Client Types]	18	6	33.3%
Flourish Australia Services [Mental Health]	n.p.	<5	33.3%
Mission Australia [All Client Types]	n.p.	<5	33.3%
Omnia Inclusive Employment Solutions Ltd [All Client Types]	42	14	33.3%
Atwork Australia Pty Ltd [All Client Types]	176	48	27.3%
Atwork Australia Pty Ltd [Mental Health]	<5	0	0%
OCTEC Limited [All Client Types]	86	22	25.6%
APM Employment Services [All Client Types]	274	56	20.4%
SYC LTD [All Client Types]	n.p.	<5	20%
SYC LTD [Youth at Risk]	n.p.	n.p.	0%
DSA Employment Solutions [All Client Types]	62	12	19.4%
MAX SOLUTIONS PTY LTD [All Client Types]	78	14	17.9%
AFFORD Employment [All Client Types]	82	14	17.1%
The Personnel Group Ltd [All Client Types]	n.p.	<5	16.7%
The Personnel Group Ltd [Mental Health]	<5	0	0%
CVGT AUSTRALIA LIMITED [All Client Types]	n.p.	<5	15.4%
Joblife Employment [All Client Types]	n.p.	<5	15.4%
Breakthru [All Client Types]	n.p.	<5	13.3%
WISE Employment Ltd [All Client Types]	272	36	13.2%
MatchWorks [All Client Types]	78	10	12.8%
Olympus Solutions Limited [All Client Types]	352	40	11.4%
JOBFIND CENTRES AUSTRALIA PTY LTD [All Client Types]	n.p.	<5	10.5%
JOB FUTURES LTD [All Client Types]	n.p.	<5	8.3%
SETTLEMENT SERVICES INTERNATIONAL LIMITED [All Client Types]	n.p.	<5	5.9%
AIMBIG EMPLOYMENT PTY LTD [All Client Types]	n.p.	<5	3.2%
Campbell Page Limited [All Client Types]	6	0	0%
Global Skills [All Client Types]	n.p.	n.p.	0%
Ostara Australia [Mental Health]	n.p.	n.p.	0%
Vision Australia Limited [Blind and Vision Impaired]	<5	n.p.	0%

Notes:

- Where a provider has multiple contracts, their order in the table is based on the contract with the largest number of participants.
- The DES program uses n.p. (not provided) for areas with low participant numbers where it might be possible to identify participants.

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>