

Informed Choice

Outcomes by Intellectual Disability

June 2023

Disability Employment Services (DES) – Employment Support Services (ESS) Sydney

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job for at least 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 32.79%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Sydney Labour Market Region (LMR) for jobseekers with intellectual disability as at 30 June 2023.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	85	74	87.1%
NOVA Employment	291	198	68%
The Disability Trust	14	7	50%
DSA Employment Solutions	41	13	31.7%
Breakthru	19	6	31.6%
Atwork Australia Pty Ltd	107	29	27.1%
WISE Employment Ltd	131	32	24.4%
MatchWorks	27	6	22.2%
AIMBIG EMPLOYMENT PTY LTD	29	6	20.7%
AFFORD Employment	30	6	20%
Max Employment	31	6	19.4%
APM Employment Services	127	24	18.9%
Olympus Solutions Limited	138	25	18.1%
OCTEC Limited	39	7	17.9%
Omnia Inclusive Employment Solutions Ltd	0	0	0%
Campbell Page Limited	0	0	0%
SETTLEMENT SERVICES INTERNATIONAL LIMITED	0	0	0%
Global Skills	0	0	0%
Flourish Australia Services	0	0	0%
JOB FUTURES	0	0	0%
Ostara Australia	0	0	0%
Mission Australia	0	0	0%
SYC Ltd	0	0	0%
CVGT Employment	0	0	0%
The Personnel Group Ltd	0	0	0%
The Salvation Army Employment Plus	0	0	0%
Vision Australia Limited	0	0	0%
Joblife Employment	0	0	0%
Jobfind Centres	0	0	0%
ASURIA PEOPLE SERVICES PTY LIMITED	0	0	0%
TOTAL	1109	439	39.6%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>