

Informed Choice

Outcomes by Intellectual Disability

June 2023

Disability Employment Services (DES) – Employment Support Services (ESS) Melbourne

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job for at least 52 weeks.

Example 52-week outcome rate

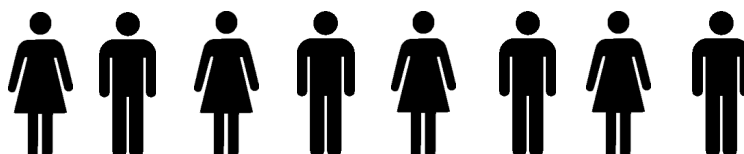
10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 32.79%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Melbourne Labour Market Region (LMR) for jobseekers with intellectual disability as at 30 June, 2023.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	10	9	90%
Uniting (Victoria and Tasmania) Limited	52	26	50%
MatchWorks	86	38	44.2%
OCTEC Limited	28	9	32.1%
WCIG	136	42	30.9%
OUTLOOK (AUST.) LIMITED	31	9	29%
WISE Employment Ltd	131	36	27.5%
CVGT Employment	74	19	25.7%
ECHO Australia Inc	31	7	22.6%
APM Employment Services	141	28	19.9%
Atwork Australia Pty Ltd	103	19	18.4%
JOB FUTURES	71	12	16.9%
Max Employment	48	7	14.6%
SYC Ltd	0	0	0%
Sign For Work	0	0	0%
Expression Employment	0	0	0%
Campbell Page Limited	0	0	0%
G-Force Employment Solutions	0	0	0%
AIMBIG EMPLOYMENT PTY LTD	0	0	0%
Jobfind Centres	7	0	0%
TOTAL	949	261	27.5%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>