

Informed Choice

Outcomes by Intellectual Disability

June 2023

Disability Employment Services (DES) – Employment Support Services (ESS) Brisbane

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job for at least 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 32.79%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Brisbane Labour Market Region (LMR) for jobseekers with intellectual disability as at 30 June 2023.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	11	11	100%
Omnia Inclusive Employment Solutions Ltd	20	13	65%
Prestige Employment Solutions Pty Ltd	17	10	58.8%
Myhorizon	14	8	57.1%
MatchWorks	17	7	41.2%
Campbell Page Limited	15	6	40%
JOB FUTURES	68	25	36.8%
Gold Coast Employment Support Service Inc	30	11	36.7%
APM Employment Services	122	42	34.4%
OCTEC Limited	38	13	34.2%
Max Employment	56	16	28.6%
STEPS GROUP AUSTRALIA LIMITED	18	5	27.8%
Connect2 Employment	24	6	25%
Tursa Employment & Training	37	9	24.3%
Epic Employment Service Inc	130	31	23.8%
Maxima Training Group (Aust) Limited	62	14	22.6%
CPL-CHOICE, PASSION, LIFE	245	54	22%
HELP ENTERPRISES LIMITED	71	15	21.1%
WISE Employment Ltd	76	16	21.1%
ON-Q HUMAN RESOURCES LIMITED	78	16	20.5%
Atwork Australia Pty Ltd	37	5	13.5%
THE COMMUNITY COLLECTIVE QLD PTY LTD	0	0	0%
ASURIA PEOPLE SERVICES PTY LIMITED	0	0	0%
The Salvation Army Employment Plus	0	0	0%
Joblife Employment	0	0	0%
NEXUS HUMAN SERVICES INC	0	0	0%
Vision Australia Limited	0	0	0%
AIMBIG EMPLOYMENT PTY LTD	0	0	0%
Breakthru	0	0	0%
TOTAL	1186	333	28.1%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>