

Informed Choice

Outcomes by Intellectual Disability December 2023

Disability Employment Services (DES) – Employment Support Services (ESS) Sydney

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 34.14%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Sydney Labour Market Region (LMR) for jobseekers with intellectual disability at 31 December 2023.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	104	96	92.3%
NOVA Employment	285	191	67%
The Disability Trust	14	9	64.3%
The Personnel Group Ltd	10	5	50%
DSA Employment Solutions	42	16	38.1%
Breakthru	22	8	36.4%
Omnia Inclusive Employment Solutions Ltd	16	5	31.3%
AIMBIG EMPLOYMENT PTY LTD	20	6	30%
Atwork Australia Pty Ltd	108	32	29.6%
WISE Employment Ltd	143	39	27.3%
MatchWorks	24	6	25%
OCTEC Limited	46	11	23.9%
APM Employment Services	132	29	22%
Olympus Solutions Limited	124	27	21.8%
Max Employment	30	6	20%
AFFORD Employment	33	5	15.2%
SETTLEMENT SERVICES INTERNATIONAL LIMITED	0	0	0%
CVGT Employment	0	0	0%
The Salvation Army Employment Plus	0	0	0%
Vision Australia Limited	0	0	0%
ASURIA PEOPLE SERVICES PTY LIMITED	0	0	0%
Mission Australia	0	0	0%
SYC Ltd	0	0	0%
Campbell Page Limited	0	0	0%
Joblife Employment	0	0	0%
Jobfind Centres	6	0	0%
uLaunch	0	0	0%
Global Skills	6	0	0%
Flourish Australia Services	0	0	0%
CoAct	0	0	0%
Ostara Australia	0	0	0%
TOTAL	1165	491	42.2%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>