

Informed Choice

Outcomes by Intellectual Disability December 2023

Disability Employment Services (DES) – Employment Support Services (ESS) Melbourne

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 34.14%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Melbourne Labour Market Region (LMR) for jobseekers with intellectual disability as at 31 December 2023.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	16	15	93.8%
Uniting (Victoria and Tasmania) Limited	46	24	52.2%
MatchWorks	82	37	45.1%
ST JOHN OF GOD OUTREACH SERVICES	24	10	41.7%
CVGT Employment	82	31	37.8%
WCIG	141	53	37.6%
WISE Employment Ltd	135	45	33.3%
ECHO Australia Inc	28	9	32.1%
OCTEC Limited	31	9	29%
OUTLOOK (AUST.) LIMITED	31	9	29%
Atwork Australia Pty Ltd	98	24	24.4%
APM Employment Services	152	32	21%
CoAct	63	12	19%
Max Employment	37	7	18.9%
SYC Ltd	0	0	0%
Sign For Work	0	0	0%
uLaunch	0	0	0%
AIMBIG EMPLOYMENT PTY LTD	10	0	0%
ACCESS AUSTRALIA GROUP LIMITED	0	0	0%
G-Force Employment Solutions	0	0	0%
The Salvation Army Employment Plus	0	0	0%
DVJS Employment Solutions	0	0	0%
Expression Employment	0	0	0%
Deaf Services Australia	0	0	0%
Campbell Page Limited	0	0	0%
Jobfind Centres	6	0	0%
Joblife Employment	0	0	0%
TOTAL	982	317	32.28%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>