

Informed Choice

Outcomes by Intellectual Disability December 2023

Disability Employment Services (DES) – Employment Support Services (ESS) Brisbane

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 34.14%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Brisbane Labour Market Region (LMR) for jobseekers with intellectual disability as at 31 December 2023.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	14	14	100%
Prestige Employment Solutions Pty Ltd	13	9	69.2%
Omnia Inclusive Employment Solutions Ltd	20	11	55.0%
Myhorizon	18	8	44.4%
MatchWorks	21	9	42.9%
CoAct	56	21	37.5%
Gold Coast Employment Support Service Inc	27	10	37%
OCTEC Limited	36	11	30.6%
WISE Employment Ltd	68	20	29.4%
APM Employment Services	126	34	27%
ON-Q HUMAN RESOURCES LIMITED	63	16	25.4%
Epic Employment Service Inc	123	31	25.2%
Connect2 Employment	24	6	25%
CPL-CHOICE, PASSION, LIFE	228	57	25%
Max Employment	49	12	24.5%
Maxima Training Group (Aust) Limited	67	16	23.9%
HELP ENTERPRISES LIMITED	61	14	23%
Tursa Employment & Training	31	7	22.6%
Campbell Page Limited	0	0	0%
THE COMMUNITY COLLECTIVE QLD PTY LTD	0	0	0%
Breakthru	0	0	0%
Vision Australia Limited	0	0	0%
Access Community Services Limited	0	0	0%
Sandbag - Sandgate and Brackenridge Action Group I	0	0	0%
STEPS GROUP AUSTRALIA LIMITED	0	0	0%
NEXUS HUMAN SERVICES INC	0	0	0%
The Salvation Army Employment Plus	0	0	0%
Joblife Employment	0	0	0%
uLaunch	0	0	0%
ASURIA PEOPLE SERVICES PTY LIMITED	0	0	0%
LEAD - Live, Experience, Access and Develop.	0	0	0%
AIMBIG EMPLOYMENT PTY LTD	0	0	0%
Atwork Australia Pty Ltd	0	0	0%
TOTAL	1045	306	29.28%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>