

Informed Choice

Outcomes by Intellectual Disability

June 2024

Disability Employment Services (DES) – Employment Support Services (ESS) Sydney

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 32.7%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Sydney Labour Market Region (LMR) for jobseekers with intellectual disability at 30 June 2024.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	85	74	87.1%
NOVA Employment	291	198	68.0%
The Disability Trust	14	7	50.0%
Breakthru	19	6	31.6%
Atwork Australia Pty Ltd	75	21	28.0%
Olympus Solutions Limited	75	17	22.7%
APM Employment Services	53	12	22.6%
Vision Australia Limited	0	0	0.0%
Max Employment	0	0	0.0%
Ostara Australia	0	0	0.0%
Campbell Page Limited	0	0	0.0%
ASURIA PEOPLE SERVICES PTY LIMITED	0	0	0.0%
CVGT Employment	0	0	0.0%
AIMBIG EMPLOYMENT PTY LTD	0	0	0.0%
DSA Employment Solutions	0	0	0.0%
Mission Australia	0	0	0.0%
Flourish Australia Services	0	0	0.0%
OCTEC Limited	0	0	0.0%
Global Skills	5	0	0.0%
Omnia Inclusive Employment Solutions Ltd	0	0	0.0%
JOB FUTURES	0	0	0.0%
SETTLEMENT SERVICES INTERNATIONAL	0	0	0.0%
SYC Ltd	0	0	0.0%
The Personnel Group Ltd	0	0	0.0%
Jobfind Centres	0	0	0.0%
The Salvation Army Employment Plus	0	0	0.0%
Joblife Employment	0	0	0.0%
WISE Employment Ltd	0	0	0.0%
AFFORD Employment	6	0	0.0%
MatchWorks	5	0	0.0%
TOTAL	628	335	53.3%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>