

Informed Choice

Outcomes by Intellectual Disability

June 2024

Disability Employment Services (DES) – Employment Support Services (ESS) Brisbane

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 32.7%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Brisbane Labour Market Region (LMR) for jobseekers with intellectual disability as at 30 June 2024.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	11	11	100.0%
Omnia Inclusive Employment Solutions Ltd	20	13	65.0%
Prestige Employment Solutions Pty Ltd	17	10	58.8%
Myhorizon	14	8	57.1%
Campbell Page Limited	15	6	40.0%
APM Employment Services	88	34	38.6%
Gold Coast Employment Support Service Inc	19	7	36.8%
JOB FUTURES	56	20	35.7%
Epic Employment Service Inc	60	17	28.3%
STEPS GROUP AUSTRALIA LIMITED	18	5	27.8%
Maxima Training Group (Aust) Limited	38	10	26.3%
OCTEC Limited	19	5	26.3%
ON-Q HUMAN RESOURCES LIMITED	46	12	26.1%
Connect2 Employment	24	6	25.0%
WISE Employment Ltd	23	5	21.7%
CPL-CHOICE, PASSION, LIFE	231	50	21.6%
THE COMMUNITY COLLECTIVE QLD PTY LTD	0	0	0.0%
Joblife Employment	5	0	0.0%
Tursa Employment & Training	0	0	0.0%
ASURIA PEOPLE SERVICES PTY LIMITED	0	0	0.0%
Breakthru	0	0	0.0%
Vision Australia Limited	0	0	0.0%
NEXUS HUMAN SERVICES INC	0	0	0.0%
The Salvation Army Employment Plus	0	0	0.0%
HELP ENTERPRISES LIMITED	0	0	0.0%
Max Employment	0	0	0.0%
Atwork Australia Pty Ltd	11	0	0.0%
AIMBIG EMPLOYMENT PTY LTD	0	0	0.0%
MatchWorks	0	0	0.0%
TOTAL	715	219	30.6

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>