

# DISABILITY EMPLOYMENT SERVICES PROVIDER SCORECARDS

The Department of Social Services have introduced new performance scorecards to assess Disability Employment Services providers. The table below shows the ratings covering Quality and Effectiveness.

The published scorecards are available at <https://www.dss.gov.au/disability-employment-programs/disability-employment-services-performance-scorecards>

The data from the scorecards for July 2024 is shown in the table below. The published data uses smiley faces for ratings. The table below numbers for ratings rather than smileys. The providers are listed in order by Effectiveness then Quality then alphabetically.

The 7 services that are exceeding expectations for Effectiveness are at the top of the table and shown in alphabetical order.

1	Providers did not fully meet service expectations and improvement was required.
2	Providers are meeting service expectations
3	Providers are exceeding service expectations
-	Insufficient data or not assessed. Providers that did not have enough participants to be able to show a score or the score is not being measured.

Provider:	Quality	Effectiveness
Barkuma Employment	2	3
Connect2 Employment	2	3
ETC	2	3
Jobsupport	2	3
LEAD - Live, Experience, Access and Develop.	2	3
Prestige Employment Solutions Pty Ltd	2	3
See Differently with RSB	2	3
Ability WA	2	2
AFFORD Employment	2	2
AIMBIG EMPLOYMENT PTY LTD	2	2
are-able	2	2
ASURIA PEOPLE SERVICES PTY LIMITED	2	2
ATWORK AUSTRALIA PTY LTD	2	2
Autism Association of Western Australia (Inc)	2	2
Axis Employment	2	2
BEST Employment	2	2
Bizlink Incorporated	2	2
Breakthru	2	2
CASTLE PERSONNEL SERVICES LTD.	2	2
CIM GROUP HOLDINGS PTY LTD	2	2
Community Bridging Services (CBS) Inc.	2	2
CPL-CHOICE, PASSION, LIFE	2	2
DSA Employment Solutions	2	2
ECHO AUSTRALIA INC	2	2
EDGE Employment Solutions	2	2
Epic Employment Service Inc	2	2
Essential Personnel	2	2
Family Services Australia	2	2
Flourish Australia Services	2	2
FORREST PERSONNEL LTD	2	2
Global Skills	2	2
Gold Coast Employment Support Service Inc	2	2
HELP ENTERPRISES LIMITED	2	2
IDEAL Placements	2	2
Jobs Australia Enterprises	2	2
KEY EMPLOYMENT ASSOCIATION LIMITED	2	2
Kimberley Personnel Inc	2	2

Provider:	Quality	Effectiveness
LINKS COMMUNITY SERVICES INC.	2	2
MAI-WEL LIMITED	2	2
MatchWorks	2	2
MAXIMA TRAINING GROUP (AUST) LIMITED	2	2
Mission Australia	2	2
Mobo Group Australia	2	2
Multiple Solutions	2	2
My Pathway	2	2
Myhorizon	2	2
NEXUS HUMAN SERVICES INC	2	2
NOVA Employment	2	2
NQ EMPLOYMENT	2	2
OCTEC LIMITED	2	2
Omnia Inclusive Employment Solutions Ltd	2	2
Ostara Australia	2	2
ProActiv People Solutions Pty Ltd	2	2
Real Futures	2	2
Sarina Russo Job Access	2	2
SETTLEMENT SERVICES INTERNATIONAL LIMITED	2	2
Sign For Work	2	2
Status Employment Services	2	2
STEPS GROUP AUSTRALIA LIMITED	2	2
SUREWAY EMPLOYMENT AND TRAINING PTY LTD	2	2
SYC Ltd	2	2
THE COMMUNITY COLLECTIVE QLD PTY LTD	2	2
The Disability Trust	2	2
The Personnel Group Ltd	2	2
The Salvation Army Employment Plus	2	2
Tursa Employment & Training	2	2
Uniting (Victoria and Tasmania) Limited	2	2
UnitingCare Community	2	2
VERTO LTD	2	2
Vision Australia Limited	2	2
WCIG	2	2
WISE Employment Ltd	2	2
WORKSKIL AUSTRALIA LTD.	2	2
CAMPBELL PAGE LIMITED	1	2
CoAct	1	2
CVGT Employment	1	2
Kuditj Pty Ltd	1	2
OUTLOOK (AUST.) LIMITED	1	2
uLaunch	1	2
APM Employment Services	2	1
G-Force Employment Solutions	2	1
JOBLINK PLUS LIMITED	2	1
Max Employment	2	1
MADEC Australia	-	1
Access Community Services Limited	2	-
Complete Personnel	2	-
Greenlight hc	2	-
The Bridge Incorporated	2	-