

# DISABILITY EMPLOYMENT SERVICES PROVIDER SCORECARDS

September 2024

The Department of Social Services have introduced new performance scorecards to assess Disability Employment Services providers. The table below shows the ratings covering Quality and Effectiveness.

The published scorecards are available at <https://www.dss.gov.au/disability-employment-programs/disability-employment-services-performance-scorecards>

The data from the scorecards for September 2024 is shown in the table below. The published data uses smiley faces for ratings. The table below uses numbers for ratings rather than smileys. The providers are listed in order by 'Effectiveness' then 'Quality' then alphabetically.

The 6 services that are exceeding expectations for 'Effectiveness' are at the top of the table and shown in alphabetical order.

1	Providers did not fully meet service expectations and improvement was required.
2	Providers are meeting service expectations
3	Providers are exceeding service expectations
-	Insufficient data or not assessed. Providers that did not have enough participants to be able to show a score or the score is not being measured.

Provider:	Quality	Effectiveness
Barkuma Employment	2	3
Connect2Employment	2	3
ETC	2	3
Jobsupport	2	3
LEAD - Live, Experience, Access and Develop.	2	3
Prestige Employment Solutions Pty Ltd	2	3
Ability WA	2	2
AFFORD Employment	2	2
AIMBIG EMPLOYMENT PTY LTD	2	2
APM Employment Services	2	2
are-able	2	2
ASURIA PEOPLE SERVICES PTY LIMITED	2	2
ATWORK AUSTRALIA PTY LTD	2	2
Autism Association of Western Australia (Inc)	2	2
Axis Employment	2	2
BEST Employment	2	2
Bizlink Incorporated	2	2
Breakthru	2	2
CASTLE PERSONNEL SERVICES LTD.	2	2
CIM GROUP HOLDINGS PTY LTD	2	2
Community Bridging Services (CBS) Inc.	2	2
CPL-CHOICE, PASSION, LIFE	2	2
DSA Employment Solutions	2	2
ECHO AUSTRALIA INC	2	2
EDGE Employment Solutions	2	2
Epic Employment Service Inc	2	2
Essential Personnel	2	2
Family Services Australia	2	2
Flourish Australia Services	2	2
FORREST PERSONNEL LTD	2	2
G-Force Employment Solutions	2	2
Global Skills	2	2
Gold Coast Employment Support Service Inc	2	2
HELP ENTERPRISES LIMITED	2	2
IDEAL Placements	2	2

Provider:	Quality	Effectiveness
Jobs Australia Enterprises	2	2
KEY EMPLOYMENT ASSOCIATION LIMITED	2	2
Kimberley Personnel Inc	2	2
LINKS COMMUNITY SERVICES INC.	2	2
MAI-WEL LIMITED	2	2
MatchWorks	2	2
Max Employment	2	2
MAXIMA TRAINING GROUP (AUST) LIMITED	2	2
Mission Australia	2	2
Mobo Group Australia	2	2
NEXUS HUMAN SERVICES INC	2	2
Multiple Solutions	2	2
My Horizons	2	2
NOVA Employment	2	2
NQ EMPLOYMENT	2	2
OCTEC LIMITED	2	2
Omnia Inclusive Employment Solutions Ltd	2	2
Ostara Australia	2	2
ProActiv People Solutions Pty Ltd	2	2
Real Futures	2	2
Sarina Russo Job Access	2	2
See Differently with RSB	2	2
Sign For Work	2	2
Status Employment Services	2	2
STEPS GROUP AUSTRALIA LIMITED	2	2
SUREWAY EMPLOYMENT AND TRAINING PTY LTD	2	2
THE COMMUNITY COLLECTIVE QLD PTY LTD	2	2
The Disability Trust	2	2
The Personnel Group Ltd	2	2
The Salvation Army Employment Plus	2	2
Tursa Employment & Training	2	2
Uniting (Victoria and Tasmania) Limited	2	2
UnitingCare Community	2	2
VERTO LTD	2	2
Vision Australia Limited	2	2
WCIG	2	2
WISE Employment Ltd	2	2
WORKSKIL AUSTRALIA LTD.	2	2
CAMPBELL PAGE LIMITED	1	2
CoAct	1	2
CVGT Employment	1	2
OUTLOOK (AUST.) LIMITED	1	2
uLaunch	1	2
JOBLINK PLUS LIMITED	2	1
SETTLEMENT SERVICES INTERNATIONAL LIMITED *	2	1
SYC Ltd	2	1
Kuditj Pty Ltd	1	1
Access Community Services Limited	2	-
Complete Personnel	2	-
Greenlight	2	-
The Bridge Incorporated	2	-

\* Scores are taken from the downloadable PDF or Word scorecards