

Informed Choice

Outcomes by Intellectual Disability December 2024

Disability Employment Services (DES) – Employment Support Services (ESS) Sydney

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 32.6%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Sydney Labour Market Region (LMR) for jobseekers with intellectual disability of 31 December 2024.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	117	109	93.2%
NOVA Employment	281	172	61.2%
ASURIA PEOPLE SERVICES PTY LIMITED	11	5	45.5%
DSA Employment Solutions	31	13	41.9%
The Personnel Group Ltd	13	5	38.5%
WISE Employment Ltd	124	36	29.0%
Atwork Australia Pty Ltd	105	29	27.6%
Breakthru	19	5	26.3%
APM Employment Services	128	32	25.0%
CoAct	41	10	24.4%
OCTEC Limited	50	12	24.0%
Olympus Solutions Limited	66	15	22.7%
Max Employment	28	6	21.4%
AFFORD Employment	33	7	21.2%
Vision Australia Limited	0	0	0.00%
The Disability Trust	0	0	0.00%
SETTLEMENT SERVICES INTERNATIONAL	0	0	0.00%
AIMBIG EMPLOYMENT PTY LTD	0	0	0.00%
The Salvation Army Employment Plus	0	0	0.00%
Campbell Page Limited	0	0	0.00%
Ostara Australia	0	0	0.00%
Mission Australia	0	0	0.00%
SYC Ltd	0	0	0.00%
Flourish Australia Services	0	0	0.00%
Joblife Employment	0	0	0.00%
Global Skills	0	0	0.00%
uLaunch	0	0	0.00%
Jobfind Centres	0	0	0.00%
CVGT Employment	0	0	0.00%
Omnia Inclusive Employment Solutions Ltd	0	0	0.00%
Matchworks	0	0	0.00%
TOTAL	1047	456	43.6%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>