

Informed Choice

Outcomes by Intellectual Disability December 2024

Disability Employment Services (DES) – Employment Support Services (ESS) Melbourne

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 32.6%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Melbourne Labour Market Region (LMR) for jobseekers with intellectual disability as of 31 December 2024.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	25	24	96.0%
Uniting (Victoria and Tasmania) Limited	35	24	68.6%
OCTEC Limited	22	10	45.5%
MatchWorks	78	35	44.9%
CVGT Employment	88	39	44.3%
WCIG	121	41	33.9%
WISE Employment Ltd	145	42	29.0%
Atwork Australia Pty Ltd	74	20	27.0%
ECHO Australia Inc	27	7	25.9%
APM Employment Services	142	25	17.6%
Max Employment	29	5	17.2%
OUTLOOK (AUST.) LIMITED	0	0	0.0%
ST JOHN OF GOD OUTREACH SERVICES	0	0	0.0%
CoAct	7	0	0.0%
Deaf Services Australia	0	0	0.0%
Sign For Work	5	0	0.0%
uLaunch	0	0	0.0%
Expression Employment	0	0	0.0%
SYC Ltd	0	0	0.0%
AIMBIG EMPLOYMENT PTY LTD	0	0	0.0%
Campbell Page Limited	0	0	0.0%
G-Force Employment Solutions	0	0	0.0%
ACCESS AUSTRALIA GROUP LIMITED	0	0	0.0%
Jobfind Centres	0	0	0.0%
Total	520	156	30.0%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>