

Informed Choice

Outcomes by Intellectual Disability December 2024

Disability Employment Services (DES) – Employment Support Services (ESS) Brisbane

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 32.6%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Brisbane Labour Market Region (LMR) for jobseekers with intellectual disability as of 31 December 2024.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	15	15	100.0%
Prestige Employment Solutions Pty Ltd	13	9	69.2%
Omnia Inclusive Employment Solutions Ltd	21	10	47.6%
Myhorizon	17	7	41.2%
Gold Coast Employment Support Service Inc	22	9	40.9%
uLaunch	21	7	33.3%
OCTEC Limited	31	10	32.3%
MatchWorks	16	5	31.3%
CPL-CHOICE, PASSION, LIFE	205	59	28.8%
CoAct	70	20	28.6%
Epic Employment Service Inc	104	28	26.9%
WISE Employment Ltd	46	11	23.9%
Connect2 Employment	21	5	23.8%
Maxima Training Group (Aust) Limited	73	17	23.3%
Tursa Employment & Training	39	9	23.1%
HELP ENTERPRISES LIMITED	62	14	22.6%
ON-Q HUMAN RESOURCES LIMITED	31	7	22.6%
Max Employment	48	10	20.8%
APM Employment Services	117	21	17.9%
AIMBIG EMPLOYMENT PTY LTD	0	0	0.0%
THE COMMUNITY COLLECTIVE QLD PTY LTD	0	0	0.0%
STEPS GROUP AUSTRALIA LIMITED	0	0	0.0%
Joblife Employment	0	0	0.0%
The Salvation Army Employment Plus	0	0	0.0%
Atwork Australia Pty Ltd	0	0	0.0%
ASURIA PEOPLE SERVICES PTY LIMITED	0	0	0.0%
Vision Australia Limited	0	0	0.0%
Breakthru	0	0	0.0%
Campbell Page Limited	0	0	0.0%
NEXUS HUMAN SERVICES INC	0	0	0.0%
TOTAL	972	273	30.6

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/dataset/ds-dga-1a733d81-3e24-41d8-a2cb-2b4afb15f3e5/details?q=outcomes%20by%20type%20of%20disability>