

DISABILITY EMPLOYMENT SERVICES PROVIDER SCORECARDS

The Department of Social Services have introduced new performance scorecards to assess Disability Employment Services providers. The table below shows the ratings covering Quality and Effectiveness.

The published scorecards are available at <https://www.dss.gov.au/disability-employment-programs/disability-employment-services-performance-scorecards>

The data from the scorecards for March 2025 is shown in the table below. The published data uses smiley faces for ratings. The table below numbers for ratings rather than smileys. The providers are listed in order by Effectiveness then Quality then alphabetically.

The 7 services that are exceeding expectations for Effectiveness are at the top of the table and shown in alphabetical order.

1	Providers did not fully meet service expectations and improvement was required.
2	Providers are meeting service expectations
3	Providers are exceeding service expectations
-	Insufficient data or not assessed. Providers that did not have enough participants to be able to show a score or the score is not being measured.

Provider:	Quality	Effectiveness
Axis Employment	2	3
Barkuma Employment	2	3
ETC	2	3
Flourish Australia Services	2	3
Jobsupport	2	3
Prestige Employment Solutions Pty Ltd	2	3
Tursa Employment & Training	2	3
APM Employment Services	3	2
Ability WA	2	2
AFFORD Employment	2	2
AIMBIG EMPLOYMENT PTY LTD	2	2
are-able	2	2
ASURIA PEOPLE SERVICES PTY LIMITED	2	2
Atwork Australia Pty Ltd	2	2
Autism Association of Western Australia (Inc)	2	2
BEST Employment	2	2
Bizlink Incorporated	2	2
Breakthru	2	2
Campbell Page Limited	2	2
CASTLE PERSONNEL SERVICES LTD.	2	2
CoAct	2	2
Community Bridging Services (CBS) Inc.	2	2
Connect2 Employment	2	2
CPL-CHOICE, PASSION, LIFE	2	2
CVGT Employment	2	2
DSA Employment Solutions	2	2
ECHO AUSTRALIA INC	2	2
EDGE Employment Solutions	2	2
Epic Employment Service Inc	2	2
Essential Personnel	2	2
Family Services Australia	2	2
G-Force Employment Solutions	2	2

Provider:	Quality	Effectiveness
Global Skills	2	2
Gold Coast Employment Support Service Inc	2	2
Greenlight hc	2	2
HELP ENTERPRISES LIMITED	2	2
IDEAL Placements	2	2
Inclusive Employment by Overtime (formerly listed as CIM GROUP HOLDINGS PTY LTD)	2	2
JOBLINK PLUS LIMITED	2	2
KEY EMPLOYMENT ASSOCIATION LIMITED	2	2
Kimberley Personnel Inc	2	2
LEAD - Live, Experience, Access and Develop.	2	2
LINKS COMMUNITY SERVICES INC.	2	2
MAI-WEL LIMITED	2	2
MatchWorks	2	2
Max Employment	2	2
MAXIMA TRAINING GROUP (AUST) LIMITED	2	2
Mission Australia	2	2
Multiple Solutions	2	2
NEXUS HUMAN SERVICES INC	2	2
NOVA Employment	2	2
NQ EMPLOYMENT	2	2
OCTEC LIMITED	2	2
Omnia Inclusive Employment Solutions Ltd	2	2
Ostara Australia	2	2
ProActiv People Solutions Pty Ltd	2	2
Real Futures	2	2
Sarina Russo Job Access	2	2
See Differently with RSB	2	2
Sign For Work	2	2
SUREWAY EMPLOYMENT AND TRAINING PTY LTD	2	2
SYC Ltd	2	2
The Bridge Incorporated	2	2
The Disability Trust	2	2
The Personnel Group Ltd	2	2
The Salvation Army Employment Plus	2	2
uLaunch	2	2
Uniting (Victoria and Tasmania) Limited	2	2
UnitingCare Community	2	2
VERTO LTD	2	2
Vision Australia Limited	2	2
WCIG	2	2
WISE Employment Ltd	2	2
WORKSKIL AUSTRALIA LTD.	2	2
Your Employment Solutions	2	2
Myhorizon	1	2
STEPS GROUP AUSTRALIA LIMITED	1	2
Mobo Group Australia	2	1
SETTLEMENT SERVICES INTERNATIONAL LIMITED	2	1
Access Community Services Limited	2	-
Complete Personnel	2	-