

DES-ESS OUTCOMES FOR INTELLECTUAL DISABILITY

AUSTRALIA- June 2025

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES). The Employment Support Service (ESS) program is for jobseekers with permanent disability who require ongoing service provider support to maintain a job.

The table below shows the 13-week, 26 week, and 52-week outcomes of the DES-ESS providers for jobseekers with intellectual disability as of 30 June 2025.

The data can be accessed through the Jobsupport 'What Works' webpage at www.jobsupport.org.au/what-works/ or <https://www.data.gov.au/data/dataset/disability-employment-services-outcome-rates-by-disability-type>

Note: In order to ensure that personal privacy is not compromised the dataset presents cells with counts between one (1) and four (4) as "<5". These counts have not been included in the outcome calculations in this table.

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SERVICE PROVIDER	13 WEEK OUTCOME			26 WEEK OUTCOME			52 WEEK OUTCOME		
	No. of participants assisted (for 13 weeks or more)	No. of participants achieving jobs that lasted 13 weeks	13-Week Outcome Rate	No. of participants assisted (for 26 weeks or more)	No. of participants achieving jobs that lasted 26 weeks	26-Week Outcome Rate	No. of participants assisted (for 52 weeks or more)	No. of participants achieving jobs that lasted 52 weeks	52 -Week Outcome Rate
Jobsupport	173	157	90.75%	173	161	93.06%	159	154	96.86%
Prestige Employment Solutions Pty Ltd	11	7	63.64%	9	6	66.67%	10	8	80.00%
Uniting (Victoria and Tasmania) Limited	17	9	52.94%	23	16	69.57%	15	10	66.67%
NOVA Employment	390	232	59.49%	363	194	53.44%	288	174	60.42%
DSA Employment Solutions	0	0	0.00%	0	0	0.00%	10	5	50.00%
Gold Coast Employment Support Service Inc	36	19	52.78%	0	0	0.00%	13	6	46.15%
Barkuma Employment	136	60	44.12%	118	55	46.61%	97	44	45.36%
NQ EMPLOYMENT	0	0	0.00%	0	0	0.00%	14	6	42.86%
The Personnel Group Ltd	141	52	36.88%	36	12	33.33%	87	37	42.53%
CVGT Employment	88	43	48.86%	5	0	0.00%	60	24	40.00%
are-able	248	101	40.73%	238	89	37.39%	160	63	39.38%
MAI-WEL LIMITED	42	14	33.33%	37	16	43.24%	26	10	38.46%
Axis Employment	251	99	39.44%	216	81	37.50%	16	6	37.50%

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MatchWorks	115	48	41.74%	130	56	43.08%	79	29	36.71%
Sureway Employment and Training Pty Ltd	74	23	31.08%	58	19	32.76%	17	6	35.29%
HELP ENTERPRISES LIMITED	76	23	30.26%	39	8	20.51%	19	6	31.58%
CPL-CHOICE, PASSION, LIFE	369	112	30.35%	376	114	30.32%	178	56	31.46%
Bizlink Incorporated	141	37	26.24%	126	34	26.98%	93	29	31.18%
OCTEC Limited	103	33	32.04%	122	43	35.25%	36	11	30.56%
Epic Employment Service Inc	159	53	33.33%	164	55	33.54%	120	36	30.00%
Myhorizon	44	14	31.82%	44	14	31.82%	20	6	30.00%
APM Employment Services	1408	455	32.32%	1128	357	31.65%	496	135	27.22%
Opendoor Ltd	149	34	22.82%	0	0	0.00%	68	18	26.47%
Breakthru	38	7	18.42%	29	7	24.14%	19	5	26.32%
The Disability Trust	26	10	38.46%	21	9	42.86%	19	5	26.32%
Atwork Australia Pty Ltd	211	48	22.75%	188	35	18.62%	95	24	25.26%
WISE Employment Ltd	581	152	26.16%	356	94	26.40%	270	62	22.96%
Max Employment	60	17	28.33%	44	11	25.00%	48	11	22.92%
EDGE Employment Solutions	63	18	28.57%	56	14	25.00%	36	8	22.22%
Maxima Training Group (Aust) Limited	200	38	19.00%	179	35	19.55%	195	41	21.03%
Tursa Employment & Training	62	25	40.32%	42	14	33.33%	32	5	15.63%
Key Employment Association Limited	0	0	0.00%	0	0	0.00%	52	6	11.54%
CoAct	173	33	19.08%	210	32	15.24%	76	5	6.58%
uLaunch	0	0	0.00%	0	0	0.00%	0	0	0.00%
Sign For Work	10	0	0.00%	8	0	0.00%	5	0	0.00%
Omnia Inclusive Employment Solutions Ltd	45	16	35.56%	62	20	32.26%	0	0	0.00%
Essential Personnel	0	0	0.00%	0	0	0.00%	5	0	0.00%

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Innovative Disability Employment and Liaison Place	28	7	25.00%	22	6	27.27%	0	0	0.00%
Flourish Australia Services	0	0	0.00%	0	0	0.00%	0	0	0.00%
JOBLINK PLUS LIMITED	11	0	0.00%	36	7	19.44%	0	0	0.00%
Vision Australia Limited	0	0	0.00%	0	0	0.00%	0	0	0.00%
Jobmatch Employment	22	9	40.91%	20	7	35.00%	0	0	0.00%
Ostara Australia	5	0	0.00%	0	0	0.00%	0	0	0.00%
Jobs Australia Enterprises	0	0	0.00%	0	0	0.00%	0	0	0.00%
See Differently with RSB	6	0	0.00%	0	0	0.00%	0	0	0.00%
Ability WA	0	0	0.00%	0	0	0.00%	0	0	0.00%
ETC	0	0	0.00%	0	0	0.00%	0	0	0.00%
AFFORD Employment	41	22	53.66%	40	18	45.00%	0	0	0.00%
The Salvation Army Employment Plus	14	0	0.00%	5	0	0.00%	0	0	0.00%
Kimberley Personnel Inc	0	0	0.00%	0	0	0.00%	0	0	0.00%
UnitingCare Community	15	5	33.33%	0	0	0.00%	0	0	0.00%
LEAD - Live, Experience, Access and Develop.	0	0	0.00%	0	0	0.00%	0	0	0.00%
Your Employment Solutions	0	0	0.00%	0	0	0.00%	0	0	0.00%
Community Bridging Services (CBS) Inc.	75	28	37.33%	53	14	26.42%	0	0	0.00%
Campbell Page Limited	6	0	0.00%	5	0	0.00%	0	0	0.00%
Connect2 Employment	0	0	0.00%	0	0	0.00%	0	0	0.00%
OUTLOOK (AUST.) LIMITED	0	0	0.00%	6	0	0.00%	0	0	0.00%
AIMBIG EMPLOYMENT PTY LTD	0	0	0.00%	0	0	0.00%	0	0	0.00%
ProActiv People Solutions Pty Ltd	0	0	0.00%	0	0	0.00%	0	0	0.00%

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Best Employment	9	0	0.00%	7	0	0.00%	5	0	0.00%
SETTLEMENT SERVICES INTERNATIONAL LIMITED	0	0	0.00%	0	0	0.00%	0	0	0.00%
Mission Australia	0	0	0.00%	0	0	0.00%	0	0	0.00%
STEPS GROUP AUSTRALIA LIMITED	0	0	0.00%	0	0	0.00%	12	0	0.00%
Mobo Group Australia	14	0	0.00%	7	0	0.00%	0	0	0.00%
SYC Ltd	10	0	0.00%	0	0	0.00%	0	0	0.00%
Multiple Solutions	36	10	27.78%	32	11	34.38%	0	0	0.00%
Forrest Personnel Ltd	0	0	0.00%	0	0	0.00%	0	0	0.00%
My Pathway	0	0	0.00%	0	0	0.00%	0	0	0.00%
G-Force Employment Solutions	68	18	26.47%	61	17	27.87%	0	0	0.00%
Autism Association of Western Australia (Inc)	0	0	0.00%	0	0	0.00%	0	0	0.00%
Global Skills	0	0	0.00%	0	0	0.00%	0	0	0.00%
NEXUS HUMAN SERVICES INC	7	0	0.00%	16	0	0.00%	10	0	0.00%
VERTO Ltd	5	0	0.00%	0	0	0.00%	0	0	0.00%
ECHO Australia Inc	6	0	0.00%	11	0	0.00%	0	0	0.00%
CASTLE PERSONNEL SERVICES LTD.	46	7	15.22%	73	16	21.92%	0	0	0.00%
ASURIA	16	8	50.00%	9	7	77.78%	0	0	0.00%
Greenlight Human Capital	0	0	0.00%	0	0	0.00%	0	0	0.00%
EIGHTY9 LIMITED	20	0	0.00%	31	0	0.00%	7	0	0.00%
Total	6100	2103	34.48%	5034	1704	33.85%	2967	1051	35.42%