

Informed Choice

Outcomes by Intellectual Disability

June 2025

Disability Employment Services (DES) – Employment Support Services (ESS) Sydney

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 28.6%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Sydney Labour Market Region (LMR) for jobseekers with intellectual disability of 30 June 2025.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	123	118	95.9%
NOVA Employment	276	168	60.9%
DSA Employment Solutions	10	5	50.0%
The Personnel Group Ltd	17	6	35.3%
Atwork Australia Pty Ltd	29	10	34.5%
WISE Employment Ltd	74	21	28.4%
APM Employment Services	52	14	26.9%
Breakthru	19	5	26.3%
Ostara Australia	0	0	0.0%
OCTEC Limited	5	0	0.0%
CVGT Employment	0	0	0.0%
SYC Ltd	0	0	0.0%
ASURIA	0	0	0.0%
CoAct	11	0	0.0%
uLaunch	0	0	0.0%
Flourish Australia Services	0	0	0.0%
Omnia Inclusive Employment Solutions Ltd	0	0	0.0%
Global Skills	0	0	0.0%
SETTLEMENT SERVICES INTERNATIONAL LIMITED	0	0	0.0%
Vision Australia Limited	0	0	0.0%
The Disability Trust	0	0	0.0%
AIMBIG EMPLOYMENT PTY LTD	0	0	0.0%
The Salvation Army Employment Plus	0	0	0.0%
Max Employment	0	0	0.0%
Campbell Page Limited	0	0	0.0%
Mission Australia	0	0	0.0%
AFFORD Employment	0	0	0.0%
MatchWorks	0	0	0.0%
TOTAL	616	347	56.3%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/data/dataset/disability-employment-services-outcome-rates-by-disability-type>