

Informed Choice

Outcomes by Intellectual Disability

June 2025

Disability Employment Services (DES) – Employment Support Services (ESS) Melbourne

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 28.6%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Melbourne Labour Market Region (LMR) for jobseekers with intellectual disability as of 30 June 2025.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	23	23	100.0%
Uniting (Victoria and Tasmania) Limited	15	10	66.7%
OCTEC Limited	13	6	46.2%
CVGT Employment	55	24	43.6%
MatchWorks	53	21	39.6%
Atwork Australia Pty Ltd	43	14	32.6%
Opendoor Ltd	68	18	26.5%
APM Employment Services	110	23	20.9%
WISE Employment Ltd	135	27	20.0%
AIMBIG EMPLOYMENT PTY LTD	0	0	0.0%
Sign For Work	5	0	0.0%
OUTLOOK (AUST.) LIMITED	0	0	0.0%
Max Employment	6	0	0.0%
SYC Ltd	0	0	0.0%
uLaunch	0	0	0.0%
CoAct	23	0	0.0%
ECHO Australia Inc	0	0	0.0%
G-Force Employment Solutions	0	0	0.0%
Campbell Page Limited	0	0	0.0%
Total	549	166	30.2%

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/data/dataset/disability-employment-services-outcome-rates-by-disability-type>