

Informed Choice

Outcomes by Intellectual Disability

June 2025

Disability Employment Services (DES) – Employment Support Services (ESS) Brisbane

The Commonwealth publishes outcomes by disability type for providers of Disability Employment Services (DES).

The Employment Support Service (ESS) program helps job seekers with disability get a job and provides ongoing support to keep a job.

Making an informed choice of provider makes a big difference in getting and keeping a job. People with disability and their families can:

- Choose a provider
- Move to a different provider if they are not happy
- Look at past provider outcomes to make an informed choice.

A 52-week outcome (from July 2018) is the proportion of jobseekers that started with a provider and got a job that lasted for 52 weeks.

Example 52-week outcome rate

10 people went to the provider



A 20% outcome rate means that 2 people got a job that lasted for at least 52 weeks.



An 80% outcome means that 8 people got a job that lasted for at least 52 weeks.



The national average 52-week outcome rate (proportion of people who got a job that lasted 52 weeks) for people with a primary disability of intellectual disability was 28.6%.

The table below shows the 52-week outcome rates of the DES-ESS providers in the Brisbane Labour Market Region (LMR) for jobseekers with intellectual disability as of 30 June 2025.

DES Provider	Assisted for at least 52 weeks	Jobs lasting at least 52 weeks	52-week outcome rate
Jobsupport	13	13	100.0%
Prestige Employment Solutions Pty Ltd	10	8	80.0%
Gold Coast Employment Support Service Inc	13	6	46.2%
HELP ENTERPRISES LIMITED	19	6	31.6%
Max Employment	16	5	31.3%
Myhorizon	20	6	30.0%
CPL-CHOICE, PASSION, LIFE	147	44	29.9%
Epic Employment Service Inc	63	18	28.6%
Maxima Training Group (Aust) Limited	63	12	19.0%
APM Employment Services	27	5	18.5%
NEXUS HUMAN SERVICES INC	0	0	0.0%
STEPS GROUP AUSTRALIA LIMITED	12	0	0.0%
Omnia Inclusive Employment Solutions Ltd	0	0	0.0%
Tursa Employment & Training	7	0	0.0%
ASURIA	0	0	0.0%
uLaunch	0	0	0.0%
OCTEC Limited	0	0	0.0%
Breakthru	0	0	0.0%
Atwork Australia Pty Ltd	9	0	0.0%
Connect2 Employment	0	0	0.0%
The Salvation Army Employment Plus	0	0	0.0%
Campbell Page Limited	0	0	0.0%
CoAct	20	0	0.0%
Vision Australia Limited	0	0	0.0%
WISE Employment Ltd	16	0	0.0%
Your Employment Solutions	0	0	0.0
AIMBIG EMPLOYMENT PTY LTD	0	0	0.0%
MatchWorks	0	0	0.0%
Total	455	123	27.0

Reference: Outcomes by disability are published by the Commonwealth at <https://data.gov.au/data/dataset/disability-employment-services-outcome-rates-by-disability-type>