

DISABILITY EMPLOYMENT SERVICES PROVIDER SCORECARDS

The Department of Social Services have introduced new performance scorecards to assess Disability Employment Services providers. The table below shows the ratings covering Quality and Effectiveness.

The published scorecards are available at <https://www.dss.gov.au/disability-employment-programs/disability-employment-services-performance-scorecards>

The data from the scorecards for September 2025 is shown in the table below. The published data uses smiley faces for ratings. The table below uses numbers for ratings rather than smileys. The providers are listed in order by 'Effectiveness' then 'Quality' then alphabetically.

The 6 services that are exceeding expectations for 'Effectiveness' are at the top of the table and shown in alphabetical order.

1	Providers did not fully meet service expectations and improvement was required.
2	Providers are meeting service expectations
3	Providers are exceeding service expectations
-	Insufficient data or not assessed. Providers that did not have enough participants to be able to show a score or the score is not being measured.

Provider:	Quality	Effectiveness
Axis Employment	2	3
Barkuma Employment	2	3
ETC	2	3
Flourish Australia Services	2	3
Jobsupport	2	3
Myhorizon	2	3
NOVA Employment	2	3
Prestige Employment Solutions Pty Ltd	2	3
Tursa Employment & Training	2	3
APM Employment Services	3	2
WISE Employment Ltd	3	2
Ability WA	2	2
AFFORD Employment	2	2
AIMBIG EMPLOYMENT PTY LTD	2	2
AKG Australia (formerly Max Employment)	2	2
are-able	2	2
ASURIA PEOPLE SERVICES PTY LIMITED	2	2
Atwork Australia Pty Ltd	2	2
Autism Association of Western Australia (Inc)	2	2
BEST Employment	2	2
Best Lives WA (formerly Essential Personnel)	2	2
Bizlink Incorporated	2	2
Breakthru	2	2
Campbell Page Limited	2	2
CASTLE PERSONNEL SERVICES LTD.	2	2
CoAct	2	2
Community Bridging Services (CBS) Inc.	2	2
Connect2 Employment	2	2
CVGT Employment	2	2
ECHO AUSTRALIA INC	2	2
EDGE Employment Solutions	2	2
embarc Employment (formerly the Disability Trust)	2	2
Epic Employment Service Inc	2	2
Family Services Australia	2	2
GCESS (formerly Gold Coast Employment Services Inc)	2	2

Provider:	Quality	Effectiveness
Gforce Inclusive Employment (formerly G-Force Employment Solutions)	2	2
Global Skills	2	2
HELP ENTERPRISES LIMITED	2	2
Inclusive Employment by Ontime (formerly CIM GROUP HOLDINGS PTY LTD)	2	2
Innovative Disability Employment and Liaison Placements (formerly IDEAL Placements)	2	2
Jobmatch Employment (formerly LINKS COMMUNITY SERVICES INC.)	2	2
KEY EMPLOYMENT ASSOCIATION LIMITED	2	2
Kimberley Personnel Inc	2	2
LEAD - Live, Experience, Access and Develop.	2	2
MAI-WEL LIMITED	2	2
MatchWorks	2	2
MAXIMA TRAINING GROUP (AUST) LIMITED	2	2
Mission Australia	2	2
Mobo Group Australia	2	2
Multiple Solutions	2	2
Mylestones Employment (formerly CPL - CHOICE, PASSION, LIFE)	2	2
NEXUS HUMAN SERVICES INC	2	2
NQ EMPLOYMENT	2	2
OCTEC LIMITED	2	2
Omnia Inclusive Employment Solutions Ltd	2	2
Opendoor Ltd (formerly WCIG)	2	2
Ostara Australia	2	2
ProActiv People (formerly ProActiv People Solutions Pty Ltd)	2	2
Real Futures	2	2
Sarina Russo Job Access	2	2
See Differently with RSB	2	2
Status Employment Services (formerly EIGHTY9 LIMITED)	2	2
STEPS GROUP AUSTRALIA LIMITED	2	2
SUREWAY EMPLOYMENT AND TRAINING PTY LTD	2	2
SYC Ltd	2	2
The Personnel Group Ltd	2	2
The Salvation Army Employment Plus	2	2
uLaunch	2	2
Uniting (Victoria and Tasmania) Limited	2	2
VERTO LTD	2	2
Vision Australia Limited	2	2
WORKSKIL AUSTRALIA LTD.	2	2
Your Employment Solutions	2	2
Sign For Work	1	2
DSA Employment Solutions	2	1
Greenlight Human Capital (formerly Greenlight HC)	2	1
JOBLINK PLUS LIMITED	2	1
SETTLEMENT SERVICES INTERNATIONAL LIMITED	2	1
The Bridge Incorporated	2	1
Access Community Services Limited	2	-
Complete Personnel	2	-

* Scores are taken from the downloadable PDF or Word scorecards